



	Agenda Item	
Meeting	Customers and Communities OSP	
LSP Visionary Goal	Safe and Strong	
LSP Priority Objective	A safe and strong city Promoting community safety Maintaining a clean and sustainable environment	
Responsible Officer	Andy Bickley, Chair of the Safe & Strong Theme Group	
Title	Safe and Strong Theme Group Update	
Purpose of Item	To update members of the Customers and Communities OSP	
Recommendations	To note the update	
Date	20 th January 2011	



Subject:	Update on Safe and Strong Theme Group
Meeting:	Customers and Communities OSP
Report Date:	20 January 2011
Chair of Theme Group:	Andy Bickley
Co-ordinator:	Sandra Oxton

Purpose of Report:

To provide members with an update on current successes and performance issues. To provide an update for the Board of all the work that is being achieved through the Service Level Agreements.

Current Status / Developments/Successes:

Strong

1. Plymouth Third Sector Consortium Service Level Agreement progress update:

The Service Level Agreement supports the administration functions of the PTSC alongside delivery of specific activities listed below.

Funding and Business Development Support Service (Sustainable Routes) now established and engaging with clients to discuss funding and business support needs. Business planning training events held. Two editions of Sustainable Routes newsletters published.

Work on establishing networks is progressing. **The Social Enterprise Network** is established and meeting on a regular basis. Terms of reference and membership criteria have been agreed. **The Pan-Equality Network** has draft terms of reference and is currently planning priorities for future work. **The Community Anchors Network** is making slower than anticipated progress due to lack of clarity around aims and objectives. However, there appears to be sufficient interest to progress membership applications.

Plymouth 2020 Board community representatives have been inducted and attended 3 pre-Board meetings prior to Board meetings. The remaining unfilled post will be recruited when the Community Anchors Network is established.

2. Volunteer Centre Service Level Agreement progress update:

The Service Level Agreement supports the core activities of the volunteer centre around the provision of a brokerage service. As a result of the support provided the Volunteer Centre is also able to pursue funding opportunities to deliver a variety of volunteering projects.

3. Project Work:

Volunteer Co-ordinators Network (VCN). The network now has a membership of 151. Members who are kept up to date with volunteering issues, funding and training opportunities through regular meetings and newsletters. Free training delivered this quarter focused on Volunteering and the Law, Deaf Awareness and Volunteer Policy.

Basis 2 – Investing in Volunteering. The Guild along with two other organisations is working towards achieving accreditation in this programme awarded by Volunteering England. Two sessions of the 2 day training course for volunteers was held this quarter with over 20 participants.

Avenues provide supported volunteering for people with mental problems. This quarter 23 volunteers were supported. Placements included the Oasis Project, Plymouth MIND and Mount Gould Local Care Centre Café.

Generations Together aims to increase intergenerational activities and currently supports 668 volunteers. Project activity included gardening at Royal William Yard, reminiscence sessions at Shakespeare Primary School, tea dance, sensory garden at St Peters School, various activities with pupils at Hele School and the inaugural meeting of the Intergenerational Choir.

Green V gives 16 to 24 year olds conservation and environmental volunteering opportunities. 60 volunteers were engaged with the project this quarter.

Improving Reach - this three year project supports volunteers and employees of Black, Minority, Ethnic and Faith groups to become Community Development Workers. This quarter the project published a Community Development Workers Toolkit drawing together learning and experience gained in the delivery of the project.

Safe

Restructuring the Asylum Seeker & Refugees and Migrants Forum

As a result of the recommendations of the consultation the ASR forum is being disbanded after its next meeting, the Migrant Impact Delivery group will continue until July 2011 after which partners are to consider mainstreaming. Groups representing Migrants are being encouraged to link with the Third Sector Consortium.

Performance / Risks:

Safe

The below points show how Plymouth's performance compares to similar cities within our family group (see last page for family group detail):

- Total crime – rate per 1000 for qtr up to Sept 2010 is 20.1 and 3rd best of 15. The rate has improved from previous qtr but position has stayed same.
- Violence with injury – rate per 1000 for qtr up to Sept 2010 is 2.6 and 10th of 15 (i.e. 5th worst). The rate has slightly improved from previous qtr but position has dropped from 9th, meaning that other CDRPs rates have improved more than us.

- Domestic burglary – rate per 1000 for qtr up to Sept 2010 is 2.1 and 1st (best) of 15. The rate and position has stayed same from previous qtr.
- Criminal damage – rate per 1000 for qtr up to Sept 2010 is 3.9 and 4th best of 15. The rate has improved from previous qtr and position has improved from 8th.
- Racially aggravated crime – rate per 1000 for qtr up to Sept 2010 is 0.4 and 13th of 15 (i.e. 3rd worst). The rate has worsened slightly from previous qtr but the position has stayed same.

LAA 2010/11 (by exception)

Serious Violence – There were 25 recorded incidents of serious violence during September 2010 compared to 28 in September 2009 = 3 fewer incidents. Qtr 1 of 2010/11 showed an increase on the same period the year before of 43 more incidents. However Qtr 2 of 2010/11 showed a decrease on the same period the year before = 7 fewer crimes. There has also been a reduction in incidents between Qtr 1 and Qtr 2 of 2010/11 of 31 fewer incidents, which appears to demonstrate a levelling off of levels of serious violence.

NI20 Assault with Less Serious Injury – There were 173 recorded incidents of assault with less serious injury during September 2010 compared to 160 in September 2009 = 13 more incidents. Qtr 1 of 2010/11 showed a significant decrease of 143 fewer crimes on the same period the year before. Whilst Qtr 2 of 2010/11 showed an increase on the same period the year before = 61 more crimes. However, overall year to date 2010/11 has shown a decrease of 82 fewer crimes than for the same period in 2009/10 and we remain on course to achieve a 3% reduction for 2010/11.

NI16 Serious Acquisitive Crime – There were 169 recorded incidents of serious acquisitive crime during September 2010 compared to 230 in September 2009 = 61 fewer crimes. Qtr 1 of 2010/11 showed a significant decrease of 51 fewer crimes on the same period the year before. Qtr 2 of 2010/11 showed an even greater decrease of 125 fewer crimes on the same period the year before. There has also been a reduction between Qtr 1 and Qtr 2 of 2010/11 equating to 86 fewer crimes. Overall year to date 2010/11 has shown a decrease of 176 fewer crimes than for the same period in 2009/10. Despite identifying a small rise in levels of dwelling burglary we remain well on course to exceed the 2% reduction for 2010/11. We remain best (1st out of 15) within our iQuanta most similar family group.

Reduction in Anti-Social Behaviour – There were 1485 recorded incidents of anti-social behaviour during September 2010 compared to 1809 in September 2009 = 324 fewer incidents. Qtr 1 of 2010/11 showed a significant decrease of 1103 incidents on the same period the year before. Qtr 2 of 2010/11 showed a decrease of 747 fewer incidents on the same period the year before.

Risks – See issues that will impact on other Theme Groups

Strong

Performance

Funding and Business Support Service:

Service has met with 23 clients and 12 potential partners over the period. Funding software 'Funderfinder' has been used with 7 organisations, one of which has secured funding. Work has taken place on 6 funding bids and one 'end of grant' report. Research has been carried out around a number of topics including business planning and fundraising for the third sector. Events/meetings include Community Anchors Network and

Social Enterprise Planning Day. Two business planning training events have been held and one networking lunch.

Volunteer Centre core activities:

During the period July to September:

157 people attended one to one drop in sessions at the Volunteer Centre

591 people accessed the brokerage through the do-it website

32 new volunteering opportunities and 8 new organisations were registered; total number of registered organisations using brokerage service is now 333.

Risks

Plymouth Third Sector Consortium and Volunteer Centre Service Level Agreements with Plymouth 2020 Partnership – continuation of funding for 2011/2012

Capacity of third sector in Plymouth to engage fully with the 'Big Society' agenda

Capacity of Volunteer Centre in respect of potential increase in volunteering activity

Issues that will impact on other Theme Groups:

(Current strategic issues)

Safe:

Sexual Assault Referral Centre – Future provision

At the last Safe and Strong meeting it was agreed that the SARC service will continue to be needed by agencies in Plymouth. In order to address the lack of funds to support the Plymouth SARC a stakeholder group has been developed.

Domestic abuse services – A business case relating to funding and other issues has been considered. The Safe and Strong group has agreed to retain tackling domestic abuse as a priority and have noted the funding position. Partners are being asked to indicate and agree the areas of domestic abuse work which are a priority for future commissioning, as funding beyond March 2011 has yet to be determined and confirmed.

Anti-Social Behaviour - The Government has proposed that they will be undertaking a review of Anti-Social behaviour which is likely to include a look at how incidents are classified, although there is no confirmation as to how this will look. It is however, likely to impact on recording processes for the partnership and in turn impact on performance levels, therefore we could go through a period where it is difficult to evidence a rise or reduction in levels of reporting until the new criteria has become established.

The impact of alcohol – Andy Bickley has been appointed as the city lead on alcohol. Alcohol was discussed as a cross cutting enabler at the last Exec meeting. Alcohol harm has been made a priority for all Safe and Strong delivery groups. All agencies / theme groups requested to work towards improved information sharing to reduce harm from alcohol misuse.

Strong

Level 1 Partnership Indicator: 'Increase the value of goods and services delivered by Civil Society organisations'. A baseline around current value of goods and services delivered by the sector will need to be established prior to target setting.

Plymouth iQuanta Most Similar family groups (as at Sept 2010)

MSF of BCUs

Northumbria - North Tyneside
Greater Manchester - Tameside
Essex - Essex South Western
Greater Manchester - Bolton
Devon & Cornwall - Plymouth
West Yorkshire - Kirklees
Metropolitan Police - Hounslow
Metropolitan Police – Hillingdon
Bedfordshire - Luton
West Midlands - Coventry
Lancashire - Lancashire Western
South Wales - South Wales Eastern
West Yorkshire - Calderdale
Merseyside - Wirral
Avon & Somerset – Bristol

MSF of CDRPs

Greater Manchester – Trafford
West Yorkshire – Kirklees
Devon & Cornwall – Plymouth
Bedfordshire - Luton
West Yorkshire - Bradford
Greater Manchester – Bolton
Northamptonshire – Northampton
West Midlands – Coventry
South Wales – Cardiff
Staffordshire - Stoke on Trent
Essex – Harlow
Metropolitan Police – Hounslow
Lincolnshire – Lincoln
Avon & Somerset – Bristol
Lancashire – Blackpool